



City of Auburn

Commendation

ISO Rating

ISO's Public Protection Classification Program (PPC) plays an important role in the underwriting process at insurance companies. Scores range from 1 being best, to 10 being worst. Factors include, personnel, apparatus, equipment, training, dispatch services (9-1-1 which is done by the Auburn Police Department, and apparatus dispatching currently accomplished by Cal-Fire), and adequate water supply. In fact, most insurers-including the largest ones-use PPC information as part of their decision-making when deciding what business to write, coverage's to offer or prices to charge for personal or commercial property insurance.

Each insurance company independently determines the premiums it charges its policyholders. The way an insurer uses ISO's information on public fire protection may depend on several things-the company's fire-loss experience, ratemaking methodology, underwriting guidelines, and its marketing strategy.

On October 20, 2015, Public Safety Director received a letter from ISO advising them they wanted to complete a periodical evaluation. The evaluation took place on November 18 in the City of Auburn, and the additional documentation was provided to ISO in January of 2016.

With the help of Andy Richardson from the Placer County Water Agency, Division Chief Tom Carlisle, Captain John Williamson, and Engineer Damon Meier, Public Safety Director Ruffcorn was able to present a complete package of the needed documentation.

NOW, THEREFORE, I, William Kirby, Mayor of the City of Auburn, on behalf of the City Council do hereby recognize the Placer County Water Agency for their wonderful partnership, the men and woman of the Department of Public Safety-Fire Department, and that our new ISO rating raised from a 4 to a 3.

Issued the 9th day of May 2016



William Kirby, Mayor

