



Report to the Auburn City Council

Agenda Item No. **8**

City Manager's Approval

To: Mayor and City Council Members
From: Ryan L. Kinnan, Chief of Police
Date: March 11, 2019
Subject: Response to Auburn Homeless/Transient Taskforce Final Report

The Issue

Shall the City Council hear City Staff's response to the Auburn Homeless/Transient Taskforce final report and recommendations concerning the Transient and Homeless Issues within the City of Auburn?

Conclusions and Recommendations

The Auburn Police Department recognizes the need to address the concerns of the community concerning the homelessness and its effects on the quality of life and crime within the City of Auburn. City Staff has put together a multi-faceted three year program, along with timelines and specific measurables, to better address and report back on the community's concerns involving homelessness and transients. City Staff recommends moving forward with the plan as it is addressed in the following staff report.

Background

The Taskforce identified and provided a total of six recommendations, along with a series of specific initiatives, within their report.

1. Adopt a Crime Prevention through Environmental Design (CPTED) program.
2. Amend municipal ordinances
3. Create a public education program
4. Increase Code Enforcement Efforts
5. Improve engagement with other organization
6. Implement measurement and measure initiative successes

Analysis

(1) Crime Prevention Through Environmental Design

(1.1) Adopting a CPTED public safety policy and define a strategic approach

The Task Force recommended the incorporation of a public safety policy which would include an audit of city owned property to identify potential problem areas, prioritize the problem areas with short-term and long-term solutions, incorporate CPTED principals into city processes, and integrate with other local jurisdictions.

City Response: The City currently incorporates CPTED strategies within four primary areas of city services. The strategies are implemented city-wide, in partnership, with the Auburn Police

Department, Auburn Fire Department, and Public Works. The City currently has three CPTED trained staff members between Public Works (1) and the Police Department (2).

1. The City currently has a process in place for reviewing the new development applications with a CPTED trained staff member. The Police Department is already a part of the process. However, until recently there was no CPTED trained personnel. This has since been addressed and the police department has two trained members. In addition, the future community service officer will be trained in the area of CPTED.
2. The police department will use CPTED as a method to address top offender locations and work with property owners/stakeholders to develop and implement short-term and long-term solutions.
3. City staff has reviewed all non-developed City-owned properties to determine both illegal camping potential as well as fire fuel loads on the site. The report has been completed and ranks properties in descending order as to highest fuel/camping potential as well as cost estimates.
4. The Auburn Police Department will use the CPTED training to provide an additional service to the residents and business community in the form of a CPTED site survey.

(1.2) Support Education on CPTED

The Task Force recommended the City develop an education plan for City staff on the CPTED program and its execution. In addition, the Task Force included the initiative to educate local residents and business owners on the concept of CPTED and steps that private citizens can take to promote a safe environment through the development of a CPTED brochure.

City Response: The City currently has CPTED trained staff members; one from Public Works and two from the Police Department. The program is in cooperation between the Auburn Police Department, Auburn Fire Department, and Public Works. The on-going use of CPTED and management will be monitored on an on-going basis to assess for future needs. We will determine if the needs of the program requires additional resources and training. In addition, the future community service officer will be trained in the area of CPTED.

(1.3) Organize for success

The Task Force identified the roles and responsibilities. This organizational chart was sufficient to identify who is accountable and responsible for the various aspects of the implementation and management of the CPTED program.

City Response: The roles and responsibilities provided by the Task Force identifying who is accountable and responsible are sufficient.

(2) Ordinances

(2.1) Updates

The Task Force brought forth the recommendation to update and address four municipal codes; camping, loitering, panhandling, and campfires. Three of the ordinances were updated by the City Attorney and approved by the City Council.

The panhandling ordinance was not updated and any changes are pending any updates from the courts. The City Attorney is aware of the status and will provide updates when applicable.

City Response: As requested by the Homeless/Transient Task Force, the City Attorney's Office updated the City's camping, campfire, and loitering ordinances and the City Council approved them.

The City's panhandling ordinance was not changed at the recommendation of the City Attorney's Office due to the successful federal lawsuit against the City of Sacramento by legal aid groups over the City of Sacramento's panhandling ordinance. The decision was made to not make any changes or take enforcement action on the ordinance until further direction came from the Federal courts on the topic of panhandling.

The City Attorney's Office and the Chief of Police will be responsible for maintaining and updating the ordinances as appropriate. The periodic reviews will ensure ordinances are up to date and follow best practices. In addition, the Chief of Police will ensure department personnel receive on-going and updated training in the area of municipal codes.

(3) Public Education

(3.1) Public Awareness Effort

The Task Force proposed the City identify a public awareness campaign to provide the community with information on; how the community can help, reporting code compliance issues, and how the impact on homelessness is being addressed. In addition, the Task Force highlighted the campaign is not to focus on eradicating homeless individuals, rather the availability of services and City ordinances.

City Response: The City is in the process of developing an overall campaign to pass along information and to make information available to the community on how they can help, how to report issues, and what the City is doing to address homelessness. The City/PD is in the process of re-tooling the PD's website, social media, and other means to include the information requested by the Task Force. See the Developing a communications plan section below for further information.

(3.2) Community Events

The Task Force identified the use of community events to distribute and make available information concerning available services and agencies currently serving the homeless community.

City Response: The City recognizes the need to connect with the community and visitors of Auburn. The various community events hosted in the City of Auburn makes a great venue to disseminate information requested by the Task Force, in particular, the CPTED brochure.

Attending the various events will, primarily, be responsibility of City staff and volunteers. Due to the number of annual events, the City/PD can commit to attending, at minimum, one event per quarter. The participation in and/or attendance could have a cost associated with it depending on the current staffing levels and workload.

(3.3) Re-implement the city's Panhandling Campaign

The Task Force recommended the update and reimplementation of the 2013 panhandling campaign.

City Response: The City Clerk has updated the information formerly used in the City's 2013 panhandling campaign. The information will be updated in the City's website and made available at community events. The City will have 5000 copies printed and provide to the local business associations and businesses for distribution.

(3.4) Develop a communications plan

The Task Force provided a recommendation to develop a communications plan to support the above public awareness initiatives and define the communication methods.

City Response: One of the City's efforts is to reduce/address the homeless concerns within the community. Making our efforts known, educate the community on how they can help, available resources, and how to report public nuisance type issues are a portion of the communications plan. There are multiple steps and platforms to be used. Our communications plan includes the following:

1. Website – Re-tooling the City's website, primarily via the Police Department's webpage, to provide pages on public nuisance type issues/crimes (i.e. camping, loitering, trespassing, etc.), trespassing resources, as well a page of currently available resources.
 - a. Website design is currently in progress with the City Clerk. As a part of internal responsibilities, the PD will bi-annually audit the police department's website to ensure its accuracy.
 - b. Homeless efforts; a webpage that identifies how the community can help the homeless. For example, how the community can volunteer, locations that accept monetary donations, and how to report concerns.
 - c. The inclusion of the City's CPTED brochure on the webpage as well.
 - d. The inclusion of the City's Homeless resource brochure.
 - e. The City's report a concern function will add a police department section for the following areas; camping, graffiti, narcotics tips, and crime tips.
2. Social Media – the use of social media platforms to provide updates on the City's efforts, awareness campaign information, and educational information will be shared via the City's various social media platform (i.e. Facebook, Twitter, Nextdoor.com, etc.).
 - a. The City/PD is using a dashboard to plan and disseminate information from the various sites.
 - b. The City/PD is in development of information to be disseminated. This takes personnel time to develop and create.
 - c. The City/PD can commit to, at minimum, of one message per week on the various efforts and information requested by the Task Force. It should be noted, the City/PD is already sending out information on how the homeless concerns are being addressed through social media. Specifically, the efforts of the Community Action Team.
3. Brochures – As noted earlier, the attendance to various community events to provide the available information and discuss the efforts of the City to address the homeless concerns.

(4) Enforcement

(4.1) Code Enforcement Efforts

The Task Force recommended four initiatives under the Code Enforcement efforts recommendation; Increase enforcement efforts related to public nuisance issues, review staffing levels, enforce existing vegetation requirements, and strengthen the public complaint process.

City Response: To address the workload and efficiencies of the City's Code Enforcement program, the City Council approved the hiring of one Community Service Officer (CSO). The addition of the CSO will assist in the increased enforcement efforts of public nuisance issues and free the current Code Enforcement Officer to address code-related issues.

The Auburn Fire Department handles the inspections, monitoring, and enforcement of vegetation issues. This information can be reported via the City's website report a concern method.

The public complaint process already exists for the Public Works department. The City's website allows reporting parties to report several issues directly to Public Works; dangerous/hazardous trees, signal lights, street lights, potholes, issues on a public sidewalk, and street signs. The Auburn Fire Department receives reports and requests for; fire incident reports, general complaints, and weed/rubbish concerns. Code enforcement receives complaints in the area of municipal code violations.

Although the Auburn Police Department requests the calls for service via our dispatch center, it is recognized there is a community desire to have the ability to provide complaints and concerns via an on-line service. The Auburn Police Department will be creating a mechanism on the City's website to receive on-line concerns in the following areas; camps, graffiti, narcotic tips, and crime tips.

It should be noted, on-line reporting is not the appropriate method to report emergencies or crimes that are actively occurring.

In addition, the data/concerns being reported via our new complaint process will need to be uploaded into the current CAD system to dispatch officers, conduct enforcement, and follow up. The additional workload, along with current staffing and workload issues, requires the hiring of an additional part-time dispatch/clerk. The cost for a part-time dispatch/clerk is approximately \$27,500.00.

(4.2) Law Enforcement Efforts

The Task Force identified three areas to be looked into under the Law Enforcement effort recommendation; Increase dedicated enforcement time on relevant ordinances and perform routine multi-agency patrols, hire a community service officer, and publish weekly municipal code cites and locations, include arrest logs.

City Response: The police department has already begun the increase of dedicated enforcement time of camp and/or ordinance related issues. The formation of the Community Action Team (CAT) is a multi-agency team, made up of Auburn Police Department, City of Auburn Code Enforcement, Placer County Probation, and Placer County Health and Human Services. The Team has conducted frequent patrols, enforcement, and follow-up.

The police department is in the process of hiring the CSO. The police department is conducted a third hiring process due to lack of qualified applicants. This process is on-going.

Due to technology deficiencies, the concept of a weekly crime/police activity log is difficult and requires personnel to manual collect. The police department is currently looking into new computer aided dispatch and records management system, as well various software programs to assist with the request.

(4.3) Education

The Task Force highlighted the need to ensure City Staff received the necessary training on updated ordinances, laws, and best practices.

City Response: Training of City Staff is on-going. Training concerning updated ordinances, laws, and best practices typically occurs in briefing training and/or one-on-one meetings. City Staff will be provided an updated training in the fashion of a training bulletin. The training will occur as

ordinances and laws are updated and we receive the notification, typically from the City Attorney's office. The training will be documented on a training form to record an employee has received the training. In addition, if it is discovered an employee needs remedial training or additional review. This additional training will be documented as well.

(5) Engagement with Other Organizations

The Task Force identified three areas regarding the inclusion of other organizations they recommended for the City of Auburn.

(5.1) Assign an officer to liaise with Placer County Sheriff's Office POP Team

The Task Force recommended frequent interaction with the PCSO POP Team.

City Response: The Placer County POP Team includes deputies from PCSO, probation officers from Placer County Probation, and a client services practitioner II from Placer County Health and Human Services/ Adult System of Care. The police department's Community Action Team is regular partners with the probation officers and client services practitioner and they participate in the weekly proactive operations. In addition, the Auburn Police Officers who regularly participate in the CAT operations will work with PCSO POP officers, at minimum, once a quarter.

(5.2) Assign City representative to participate in local Homeless efforts

- Placer County Consortium for the Homeless
- Homeless Resource Council of the Sierras

City Response: The City will assign a representative to attend the two council meetings.

(5.3) Coordinate with other land owning organizations with the City

City Response: The City has various points of contacts at the organizations identified by the Task Force. Coordination has already occurred to decrease the negative impacts of homelessness.

(6) Measuring Success

(6.1) Individual Initiatives

The Task Force recommended the City define the metrics and how they will be collected as it relates to

City Response: City Staff has established a strategic plan to operate as a roadmap to addressing the community's concerns as it relates to homeless and transients. See attached strategic plan.

(6.2) Law Enforcement

The Task Force recommended the Police Department establish a matrix to measure the police calls for service. The data and statistics would be reviewed on an annual basis to determine the effectiveness of the police department's efforts.

City Response: The police department has established a matrix of nuisance-type calls for service, which are generally related to homeless concerns, such as trespassing, camping, and loitering. In addition, the police department will track the workload of the patrol officers, Community Action Team, and other City Departments as it relates to the City's overall efforts to address homeless.

At this time, the police department does not have the data to compare and therefore does not have a benchmark to identify if the effort is successful or not. Moving forward, the police department is collecting the information now to have a benchmark for the future years.

(6.3) Reporting

The Task Force recommended monthly and quarterly reporting to monitor progress and communicate to the community.

City Response: The Chief of Police and Fire Chief will conduct monthly meetings in the form of “Meet the Chiefs”. This meeting will allow the community an opportunity to be kept up to date on community issues. In addition, create a process to listen to ideas from the community and identify potential issues as well. In addition, a quarterly report on the statistics related to the matrix to be presented to council.

The information will be made available via the City’s website and social media platforms as a part of the communication plan.

Additional Information

Navigator Program

City Council requested information on a Navigator program. The navigator program is similar to what the current client services practitioner is doing for the Community Action Team. The navigator is a clinician trained in the area of full-service partnerships. They play a role as a case manager for the effected individual in order to develop a rapport and match the individual with resources.

Based on data collected and provided by the Placer County Health and Human Services client services practitioner that assists our Community Action Team, there are approximately 16-20 chronic homeless, as defined by the Marbut Report, the City of Auburn does not have a need for a full-time clinician. However, there is benefit in acquiring an extra help clinician through the Placer County Health and Human Services (PCHHS) Department.

The extra help clinician would work for the Auburn Police Department, specifically on our homeless efforts and when the Community Action Team would conduct operations. The mission would be to work with our chronic homeless and transient individuals to match up the needed resources. The extra help clinician would be interviewed and hired by PCHHS, with input from the Auburn Police Department. The PCHHS will monitor and train the individual to ensure they remain in compliance of applicable training, best practices, and available resources.

The extra help clinician can help to ensure the City’s website is up to date with current resources, potential attend related meetings, etc. It is my recommendation we would use the Client Services Counselor as our Extra help position.

Placer County Health and Human Services provided the following information on the costs of the extra help position. The County has three classifications that would work for the Homeless Outreach Position; Client Services Practitioner (hourly \$32.95), Client Services Counselor (hourly \$26.43) and Client Services Assistant (hourly \$22.30).

Fiscal Impacts

The fiscal impact for this plan is not entirely known. However, the following are known costs associated with the overall efforts to address the homelessness issues within the community (All associated costs are approximates):

Attachment A: Auburn Homeless Transient Strategic Plan
Attachment B: Auburn Homeless Transient Strategic Plan Matrix

Auburn Homeless/Transient Strategic Plan

Date of Report: 3/11/2019

Performance Measurements
 Reduce the number of chronic homeless within the City of Auburn by 10% (Chronic is defined per Marbut Report)
 Reduce the number of nuisance type calls for service in the City of Auburn by 10% (See Measurement/Matrix Report)

Attachment A

ITEM #	RECOMMENDATION	LEAD	OBJECTIVES	DELIVERABLES	NOTES	STATUS	TARGET DATE	RAG	COST	STATUS
1. Crime Prevention Through Environmental Design										
1.1	Audit City owned property to identify problem area	Public Works	Reduce blight/fire fuel/illegal camping from City-owned properties	List of properties and Associated Costs	Completed	Completed	1/1/2019			On-Going
	Prioritize quick fixes and long term projects	Cost Analysis			Pending		1/1/2019			On-Going
	Incorporate CPTED principals in city processes	City Directors or designee	Implement/include CPTED Trained PD personnel in application review.	N/A	PD currently receives the application for review. Have not had trained personnel to look at review. Does not participate in the process. Public Works already has personnel trained in CPTED.		2/1/2019			On-Going
		Police Chief	Use CPTED to address Top Offender Locations	N/A	1. Process will begin when personnel receive training. CPTED will be incorporated into POP strategies. 2. Technology is lacking in the City to use data/statistics to appropriately map the top offender locations. 3. Current RMS/CAD system is antiquated and thermal mapping is unavailable. 4. New GIS program allows for the thermal/geographical mapping, amongst other positives.		7/1/2019		No Cost CAD/RMS \$240,000.00 ESRI Public Safety GIS \$15,000.00	Complete
1.2 Support/Education										
	City Personnel	Police Chief/ Public Works	1. Identify Training for personnel	N/A	Two PD personnel have completed the Training/Public Works has staff member already trained		2/1/2019			In Progress
			2. Program Admin and execution	N/A	1. Currently have three staff members city-wide trained in CPTED. 2. On-going monitoring of the program 3. Assessment for future needs. 4. If the requests and/or service become to overwhelming. Look to grow those trained in CPTED.		2/1/2019		\$ 600.00	Complete
	Business Owner/Residents	Police Chief	Develop a CPTED brochure	Brochure	Brochure approved. Will be added to City's Website.		5/1/2019		None	On-Going
1.3	Organize for success	City Manager	Identify Roles	N/A	Information provided by Task Force is sufficient	Completed.	1/1/2019		None	In-Progress
2. Ordinances										
2.1	Update	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
	Loitering	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
	Panhandling	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Pending the Sacramento Federal Case	The ordinance is pending. No change until we see an update from the courts. Still pending with the CAO.	N/A			Monitoring
	Campfires	City Attorney/ Police Chief	Update the current code	Recommended Ordinance language	Council Approved updated code	Completed. CAO and CC approved the ordinance.	12/1/2018			Complete
3. Public Education										
3.1	Public awareness and education	City Directors	How can community help	Social Media/Website Plan	The community can help by playing an active role in identifying and reporting community issues and concerns. The messaging is to be the City/PD's "eyes and ears" on these issues.	On-going. Building stages of a media plan.	4/1/2019		None	In-Progress

Police Chief	Reporting code compliance issues	On-line process for reporting	On-line reporting is not the mechanism in place to report in-progress type calls. There is no one monitoring social media and on-line reporting 24/7. This is the mechanism to report cold calls. 2. Educate the public on what to expect when you call dispatch and why we ask so many questions	3/1/2019	On-going education. Social Media/Website PSA on the part of PD. See Complaint procedure process (Enforcement 1.4)	None	In-Progress
Police Chief	How the impact on homelessness is being addressed	Matrix/ Measurement	See Measuring success under Law enforcement and Reporting (Measuring Success 2 and 3)	7/1/2019	Available during "Meet the Chief" and via social media		In-Progress
City Directors	Distribute information at various community events	CPTED Brochure City Pamphlet on available resources	The completion/approval of the brochure will be made available at various events throughout the city. PD/City volunteers will provide brochure and additional information. 2. Who else is going to be engaged in the dissemination of information? 3. Was the expectation that City/PD Staff, including PD Volunteers, would take majority of the work? 4. What was the benchmark?	7/1/2019	functions attended by City Staff, to include volunteers. City is host to numerous events throughout the year, the information will be made available to the public as PSAs.	\$	In-Progress
City Manager	Updated information on services and agencies serving the homeless	New Pamphlet (City Clerk)	Pamphlet is currently in rough draft stage	5/1/2019	Rough draft	\$	In-Progress
City Directors	"Closing the Loop" Educate the public on what the City/PD is doing, in general, and in the area of nuisance abatement.	Social Media/Website Plan	Develop a watch log for public dissemination.	7/1/2019	The follow up on the part of the City/PD to be accomplished via social media, reporting back via council meetings, along with other meetings attended by City Staff and community members.	1,000.00	In-Progress
4. Enforcement							
Police Chief	Identify a process/needs to address public nuisance issues	N/A	1. Define public nuisance issues per Task Force 2. Identify top offender/locations related to public nuisance issues.3. Code Enf can be housed in the PD. 4. Tracking of public nuisance issues could be streamlined with the use of CAD/RMS, although antiquated. 5. Increase staffing of Code Enforcement	7/1/2019	Working on the hiring, training, and integration of the CSO and CEO duties.		In-Progress
Police Chief	Provide a report on staffing needs as it relates to code enforcement	Staffing/Cost report	1. Impacts to Public Works 2. Impacts to Police Department 3. The increase in position creates supervision/lack of concerns 4. Working with Public Works on the workload issues.	7/1/2019	The hiring of the CSO will shift the workload from the current part-time CEO to a full-time CSO.		In-Progress
Police Chief	Code Enforcement to monitor and conduct enforce of current city codes as it relates to vegetation on private property	N/A	1. Identify a process for proactive and reactive responses to vegetation and violations, in general, on private property 2. Public Education and Reporting 3. See Enforcement 1.1 4. See Enforcement 1.4	1/1/2019	On-going. AFD monitors and enforces.		On-Going
Public Works	Identify additional means for public to report	Show the current process that is in place	Expand/educate on process currently in place via website	3/1/2019	Completed. Show the process to the CC and make community aware via social media		Completed
Police Chief	Identify additional means for public to report	Identify a new process	1. City currently has mechanism to report concerns and issues 2. Impacts on current staff leveling in records due to data entry 3. Data to be transferred into the PD CAD for tracking and follow up 4. Cost associated with extra help Clerk/Dispatch	4/1/2019	Currently looking into the addition of on-line reporting for the PD. Assessing the increased workload.	\$ 27,500.00	In-Progress
Police Chief	Use CAT Team more to address issues	See Matrix/Measure CAT	CAT is out typical twice a week. Increasing it will increase OT and negative effects on staffing. Recommend hiring an additional sworn staff member.	8/1/2018	Team continues to proactively go out approximately twice a week.	\$ 20,000.00	On-Going
Police Chief	Hire a Community Service Officer	Hire CSO	1. Conducting a 3rd hiring process Areas of responsibilities for CSO in span of supervision/lacking appropriate supervisor	7/1/2019	Process is closed. Conducting the hiring process and interviews.	\$ 86,000.00	In-Progress

Police Chief	Navigator Program	Provide the requested data	Presentation on Navigator Program	1. Work with HHS to identify possibility of part-time navigator at the PD 2. Identify costs associated with the position 3. Increase in span of supervision/lacking appropriate supervisor	3/1/2019	\$	In-Progress
Police Chief	Weekly municipal code cities/arrests	Provide the requested data	See Matrix/Measurement	Recommend the statistics and data to be reported monthly and quarterly. This will better coincide with the measuring success recommendations. (See Measuring Success 2 and 3)	7/1/2019	\$	In-Progress
4.3 Education	Train APD, Public Works, Code Enforcement on updated ordinances and best practices for homeless and transient issues	Police Chief	Training Process	1. Receive initial training and on-going documented training 2. Documented training 3. Feedback from community	4/1/2019	\$	In-Progress
5. Engagement with Other Organizations	Assign Police Officer to liaise with PCSO's POP Team	Police Chief	Coordinate efforts to address homeless in and around the City of Auburn	1. Identify areas more frequented by homeless 2. Quarterly efforts with PC POP 3. Attend Quarterly Regional Meetings	8/1/2018	\$	On-Going
Police Chief	Train with group and best practices	Police Chief	N/A	1. Visit West Sac; bring back info on the app they are using. 2. Coordinate with PC HHS on the HMIS or other program 3. Technology; Updated GIS system and CAD/RMS	7/1/2019	\$	In-Progress
5.2 City representation	Participate in the various regional homeless programs	City Manager	N/A	City Staff will coordinate to participate in the regional homeless programs.	7/1/2019	\$	In-Progress
City Manager	Coordinate with other jurisdictions, non-profits, and related organizations	City Manager	N/A	Local groups, such as the Gathering Inn and other non-county HHS to identify potential way to educate the community on our efforts and other available resources.	5/1/2019	\$	In-Progress
City Directors	Coordinate efforts with the various land owning organizations within the City	City Directors	Map of area, including the various groups responsible locations	1. Identify who is responsible for what areas 2. Identify POC for each group 3. Establish a communications plan between the various POC and agencies	7/1/2019	\$	Complete
6. Measuring Success	Define Metrics and how they will be collected	City Directors	Attached Document	This document contains the compiled information for the individual initiatives.	3/1/2019	\$	Complete
5.1 Individual Initiatives	Establish a matrix to measure police call reports	Police Chief	Identified data points	1. Typical calls for service and pro-activity have been identified. (See attached Measure and Matrix report).	3/1/2019	\$	Complete
Police Chief	Review on annual basis to determine if producing positive results	Police Chief	Identified data points	1. Moving forward, PD is collecting the data sets to identify a benchmark from the established matrix. (See Measurement and Matrix report). 2. The PD is changing a current practice to collect the incoming information.	3/1/2020	\$	On-Going
6.3 Reporting	Reporting	Reporting	Reporting	Reporting	Reporting	\$	On-Going

Monthly reporting	City Directors City Departments to report on prescribed measurements	Police/Fire "Meet the Chiefs"	<ol style="list-style-type: none"> 1. Report data and statistics of homeless efforts 2. Forum would take place monthly in conjunction with AFD. 3. Open forum to discuss/hear issues from the community. 4. Second Thursday every month. 5. Information available via social media/website. 	Publis Safety Chief's will provide updates and current events during monthly meetings	7/1/2019	\$ -	In-Progress
Quarterly reporting	City Directors City Departments to report on prescribed measurements	Council Report	<ol style="list-style-type: none"> 1. Report to council update on data and statistics of homeless efforts captured in measureable and matrix 	In progress	7/1/2019	\$ -	In-Progress

Auburn Homeless/Transient Strategic Plan

Date of Report 3/11/2019

Performance Measurements Reduce the number of chronic homeless within the City of Auburn by 10% (Chronic is defined per Marbut Report)

Reduce the number of nuisance type calls for service in the City of Auburn by 10% (See Measurement/Matrix Report)

Attachment B

Monthly Data & Statistics	January	February	March	April	May	June	July	August	September	October	November	December	TOTALS
1. Community-Generated CFS													
1.1 Camping													
1.1a AU													
1.1b Cite													
1.1c Arrest													
1.2 Loitering													
1.2a AU													
1.2b Cite													
1.2c Arrest													
1.3 Panhandling													
1.3a AU													
1.3b Cite													
1.3c Arrest													
1.4 Trespassing													
1.4a AU													
1.4b Cite													
1.4c Arrest													
1.5 Suspicious Activity													
1.5a AU													
1.5b Cite													
1.5c Arrest													
SUB-TOTALS													
2. Self-Initiated Activity by PD (w/ AU)													
2.1 Subject Stop													
2.1a AU													
2.1b Cite													
2.1c Arrest													
2.2 Traffic Stop													

2.2a AU
 2.2b Cite
 2.2c Arrest

2.3 CAT
 2.3a AU
 2.3b Cite
 2.3c Arrest

SUB-TOTALS

TOTAL

CPTED January February March April May June July August September October November December Totals

Planning Process
 Community Service

CAT

Operations
 Costs
 Chronic Contacts
 New Contacts
 Referrals
 Referrals Refused

HHS

Successful Referrals
 Referrals Refused
 Beds offered
 Beds Refused

Public Works

Camps Cleaned up
 Costs
 City Owned Parcels
 Costs