



CITY OF AUBURN

Transit Department - Department of Public Works

1225 LINCOLN WAY • AUBURN, CA 95603 • PHONE (530) 823-4211 • FAX (530) 885-5508

City of Auburn – Auburn Transit ADA Reasonable Modification Policy

The City of Auburn and Auburn Transit are dedicated to providing equal opportunity to qualified individuals with disabilities throughout all transit services. In compliance with the Americans with Disabilities Act, Auburn Transit accepts requests for reasonable modifications so that qualified individuals have equal access to programs and services.

Auburn Transit will make reasonable modifications to service policies, procedures, and practices when applicable to ensure equal access to transit services for qualified individuals with disabilities. Reasonable modifications or accommodations may not be granted if:

1. Making the accommodation would fundamentally alter the nature of the public transportation service.
2. Making the accommodation would create a direct threat to the health or safety of other including operators and passengers.
3. Making the accommodation would create a financial or administrative burden for the City of Auburn and Auburn Transit.
4. Without the accommodation, the individual with a disability is able to fully use Auburn Transit's services and programs.

What guidelines and provisions are used to make a determination?

The provisions of the United States Department of Transportation at 49 CFR Appendix E Part 37.169. <https://www.ecfr.gov/current/title-49/subtitle-A/part-37/subpart-G/section-37.169>

Who is eligible?

An individual is eligible to receive a reasonable modification if that individual has a physical or mental impairment. Individuals requesting modifications will be required to describe in as much detail as possible what they need in order to use Auburn Transit services. If at all possible, requests for modification of service is encouraged to be made in advance. If a request for modification cannot be made in advance, operating personnel will may consult with Auburn Transit management staff before making a determination of whether or not to grant or deny the request.

How can I request a reasonable modification?

Auburn Transit personnel will process requests for reasonable modification and provide a determination within reasonable time. Requests should be submitted

- By mail at:
 - o City of Auburn – Attn: Transit Department
1225 Lincoln Way
Auburn, CA 95603
- By email at: Auburnondemand@auburn.ca.gov